

Using a Phonak Roger system with a telephone headset in the workplace

The sound quality will be far superior and more comfortable than wearing your headset in the traditional way.

You are working in an environment where you need to use a headset. If you are wearing hearing aids and find wearing a headset uncomfortable, and also finding it difficult to hear phone conversations - using the Phonak Roger bundle is the solution.

This guide assumes you already have your Phonak Roger Pen transmitter and Roger receiver(s) set up and working (instructions for this are on a separate sheet). Our guide is for the most common telephone headset configuration - a workplace telephone that connects to a corded headset. If your work telephone setup is different from this don't worry, contact us at help@fmhearingsystems.co.uk and we will be happy to help.

Connecting the system: Your headset plugs into your work phone with a little oblong clear plastic plug (called an RJ9 or RJ11). (The same type of plug you see on the end of a curly cord of a typical home phone where it plugs into its base). Any different connections just ask!



CURRENT SETUP



Step 1: Remove the RJ11 plug from the phone base and push it into the empty RJ11 socket in the phone adapter provided.

ROGER PEN SETUP



Step 2: From the opposite end of the phone adapter you will have two cables, one will have the same RJ11 plug at the end of it and the other will have a 3.5mm audio jack. Push the spare RJ11 plug from the phone adapter into the vacant socket of the phone base (where the headset was plugged in originally).

Step 3: You now have the phone adapter in serial from the headset cable to the phone base. The spare 3.5mm jack cable is an audio feed that you can introduce into your Roger system. *N.B.* Usually the switch on the side of the telephone adapter needs to be set to 'REC' but occasionally to 'PLAY'.

Step 4: Make sure when you want to make calls that you remove the charging cable from the docking station ② (as per diagram to the right). If you don't you will still be able to make and receive calls but there may be a slight delay when answering. Put the 3.5mm jack from the phone adapter into socket ③ and place your Roger Pen into the charging slot ① making sure it is seated properly on its connector.

Step 5: Place your headset around your neck (not on your head) with the microphone boom mike near your mouth. The person you speak to on the phone will hear you in the same way via the microphone of the headset, but you will hear the telephone conversation **directly through** your hearing aids wirelessly, straight into your ears and with the benefit of the full response of your hearing aids matching your hearing loss.

You will still be able to hear sounds around you in the office as your hearing aid microphones are still working but you will hear telephone conversations remarkably clearly via the Roger system, all you need to do is make sure the Roger Pen is in the docking station to make and take your calls in the usual way!

When you want to use your Roger Pen to hear better around the office environment simply lift it off the docking station and take it with you from room to room. In a meeting around a table of up to 10+ people place it in the middle of the table, when speaking with a colleague on a one to one in a busy environment point it towards the person speaking. The technology behind Roger is very sophisticated and is designed to be used intuitively, it will decide automatically and intuitively which microphone mode is most suitable to improve audibility.



- 1. Roger Pen slot
- 2. Charge socket
- 3. Audio input

You can find online help videos to help you set up and make the most of your Phonak Roger equipment online at: www.fmhearingsystems.co.uk/help-videos